

Important info and common questions

Do NOT use a full, pull-over RV cover with our product

We have discovered that the heat load that can build underneath an RV cover can reach 150+ degrees even when the outside air temperature is in the low 80's. This is a discovery that has really disturbed us and this is why: The manufacturers and sellers of the many fabric types and styles of RV covers neglect to tell us RV owners that these covers meant to keep our RV's clean and protected, might actually do more damage than good.

We heard from a Customer of ours, that they had found our covers, which they purchased and installed on their RV patio awning, "laying on the ground, spread apart", "opened up", or "pancaked". This was baffling to us and took some time to finally figure out that the Customer had been using our covers underneath a full RV cover. Through further investigation and testing by us, we discovered that the heat buildup under these covers is astounding. As mentioned earlier, the temperature under a fabric RV cover can reach 150+ degrees when the outside air temperature is in the low 80's. This can soar to 200+ degrees as the outside temperature rises. Imagine what it could be in the extreme outside temps here in the Southwest of 100+ degrees.

This is what concerns us: With a full cover on, you could be literally cooking everything inside your RV – causing advanced aging and damage to everything affected by the heat load. (the manufacturers and retailers don't tell you this, right?) In addition, when our awning protectors are used underneath an RV fabric cover the extreme heat load causes them to soften at 150+ degrees and eventually they will spread open under their own weight and drop off.

So, we highly recommend not using full RV fabric covers and just deal with having to clean your RV more often. You are far better off. If you have purchased one, you might want to try to return it and get your money back! You **CAN NOT** use a full RV fabric cover when using our awning protectors. This is the only way that our covers can fail and we will not [warranty](#) them for you if you use a RV fabric cover and/or any type of cover such as a tarp.

Could Water Get Trapped Under Our Covers?

We have a lot of questions and concerns about water being trapped under our covers. I have attempted to address those concerns here.

If you install our covers as instructed, they are 99% water resistant. When installing, you start from the back of the RV and overlap the pieces as you move forward. When storing your RV, you can install the first piece over the end cap if you wish for added protection. As you install each piece, with both hands, grab and roll the piece upward so that it jams up snug to the fabric roll connection to the trailer. Overlap the next piece and repeat until the entire awning is covered.

Make sure to store the RV with the front higher than the back. If it does rain, the water will flow off the back of the awning, essentially making a "gutter", if you will, at the connection point to the trailer. The only amount of water (if any) that might get under our cover, could be a little "bleed under" at the connection point, but will be very minimal. **NOTE: Do not install Awning Pro-Tech covers on wet awning fabric. Never leave a wet awning rolled up, with or without our product, because it may cause molding and/or Mildew.**

“Do I need a ladder every time I want to put on and take off the covers?”

This is a very good question and here is what I do: When my RV is in storage, I have the covers on with the Transport Clips. I then travel to my destination. If I want to use my awning, I pop the Transport Clips off with a broom handle (or some facsimile thereof), extend my awning out with the product in place and remove them when the awning is fully extended. I then slide the pieces inside each other and stow them away. When I am finished using my RV and I have it back to my storage destination, I then use a ladder to put the pieces and clips back on, and I am good to go for next time. That way I don't have to carry a ladder with me. *Kevin*

Can I roll up my awning with the covers installed?

NO, you can only extend (open) the awning with the product installed. Once you extend the awning with the covers in place, you can easily remove the pieces for they will be loose at the end. (do not stand under your awning while extending in case the cover pieces were to fall off) You can NOT re-track or roll-up the awning with the cover pieces on, because they will roll-up into the fabric.

Trouble installing “Transport Clips”?

Sometimes it is difficult to get the clip under the rolled up fabric and over our product due to the fabric being so tightly wound. In this case, you can try two things: Try sliding the clip under just a few layers of fabric instead of all of them and/or install the clip first and then holding our cover piece at a slight angle, slide the cover piece onto the clip.

YOU MUST REMOVE TRANSPORT CLIPS BEFORE EXTENDING AWNING Do not transport RV with Awning Pro-Tech covers installed, unless using "Transport" If using "Transport Clips", remember to remove them before extending your patio, slide-out, or window awning.

Do your covers come in colors?

No, our covers only come in white because it gives the most UV resistance. If you wish, you can paint them yourself using "Krylon", spray paint for plastics. It is available at most home stores. **NOTE if you choose to do this, you waive all warranties on our products.**

What if I have sloped fabric, or horizontal fabric from the roll to the connection to RV



Sloped Awning Fabric

In the cases where your RV has a fabric connection higher than the roll as seen in the photo above (this one is extreme), or those who have fabric going Horizontally from the roll to the connection, either on the Patio/Slide-out and/or Window Awnings. The following information is for you:

You may have already purchased a Cover Kit from us and you found that your fabric requires a special piece to cover your "sloped" or horizontal fabric from the roll to the connection on your RV, or Possibly, you have been waiting for us to develop the part to cover this sloped and/or horizontal fabric issue before ordering.

We tried for almost two years to develop a simple, effective, fix for this issue and now we finally have it available! We call it a "Flap" (see photo below). Essentially, it is a clip with a 5" inch long flap of our Awning Cover material all one piece. The "Flap" will have score lines every $\frac{1}{2}$ " running the entire length of the piece. The "Flap" pieces are the same lengths as your Cover Kit pieces. These "Flaps" will have to be custom ordered with each awning cover. So, you would need to [contact us](#) to order the "Flaps" until we have them up on our website.

We apologize to those of you who ordered our covers and now find that they need an additional piece to protect their awning fabric. We have tried to keep the cost of our "Flaps" to a minimum, but the UV resistant material we use in order to give you a lifetime of protection does not come cheap. However, it is still much, much less expensive than replacement fabric.



What are the covers made out of?

Our covers are made from a proprietary blend of Polymers. This special blend is what gives our product its UV resistancy and allows us to offer a Life Time [Warranty](#). Because typical PVC or Plastics in no time will turn brown, get brittle, distort and have no UV resistance, we didn't want to use it. I sought after a material that would give our Customers a lifetime of "no worry" protection for their awning fabric. Because of this Polymer blend and its properties, it is expensive to produce. We felt that this was worth the extra expense in order to give our fellow RV'ers the best protection for their awning fabrics, thus protecting their investment.